



CARE & MAINTENANCE

(815) 498-2303
warranty@imperialmarblecorp.com



Fully inspect product for damage or defect prior to installation. Warranty DOES NOT COVER COSTS for installation or removal of product. If product needs to be replaced, please call Imperial Customer Service for immediate assistance and instructions at (815) 498-2303 or warranty@imperialmarblecorp.com during office hours M-F 8:00am-4:30pm CST. Please DO NOT return product to the store

Warnings

The following list of products & chemicals react with cultured marble and are not recommended for use with any of Imperial's products: Clorox, hypochlorite bleaches, hydrogen peroxide, Drain-o, lye, Sani-flush, sodium bisulfate compounds, fingernail polish remover, acetone, paint strippers, methylene chloride, Comet, Ajax, abrasive cleaners, lime-a-way, toilet bowl cleaners, and Plumber's Putty. DO NOT use sink to soak items in cleaners. Prolonged exposure to cleaners will damage cultured marble and void warranty.

Cast Polymer

Cast polymer is a man-made, chemically bonded, mineral-filled, polymeric material, which is molded and hardened in a variety of shapes. Cast polymer products are commonly known as cultured marble, cultured onyx, cultured granite, or solid surface.

Cleaning High Gloss Finishes

This material is manufactured with a high-gloss coating called a gel-coat which becomes an integral part of the product. The gel coat layer is resistant to most staining agents. However, products containing harsh chemicals or acids (hair color, acetone nail polish remover, etc.) can damage the finish if allowed to remain on gel coat surface for an extended period of time. Any cleaning should be handled the same as the automotive finish on your car. Use a mild non-abrasive cleanser, liquid dish soap, baking soda and water, or vinegar and water with a soft cloth or sponge. (Do not use scotch-brite pads, scouring pads, steel wool, scrapers, or sandpaper) **DO NOT USE ABRASIVE CLEANERS**. Before using any cleaner, be sure to read the label for recommended usage and warnings. To remove hard water stains or mineral deposits, use a vinegar soaked soft cloth to soak area for an extended period and then wipe clean. Protect the surface with regular applications of automotive wax.

Removing scratches – High Gloss Finishes

To remove fine scratches, scuffmarks or light stains from your high gloss product use an automotive buffing compound or baking soda and a hand held polisher. Deeper scratches may require wet sanding with appropriate sandpaper (600, 800, 1000). To bring the shine back, buff with an automotive buffer and polishing compound. Do not use rubbing compound, as this is too coarse. A professional should handle deep scratches. You MUST be careful NOT to buff or sand through the gel coat surface. Once this is done, the piece is no longer protected in that spot. Protect the surface with regular applications of automotive wax.

Cleaning Satin Stone-Matte Finish

Use a mild non-abrasive cleanser, liquid dish soap, baking soda and water, or vinegar and water with a soft cloth or sponge for regular cleaning. If the product has a factory matte finish, then mild abrasive cleaners may be used. However, depending on the grit of the abrasive particles, they can leave noticeable scratch marks in the product that will have to be removed by sanding the entire piece. Prompt cleanup of spills will minimize stubborn stains. Protect the surface with regular applications of automotive wax.

Removing scratches – Satin Stone - Matte finish

Imperial's matte finish satin stone products can be easily restored when slight surface scratches appear. Repairing superficial scratches is a breeze on matte finish products. Sand lightly with 350-600 grit sand paper or buff with a plastic (not metal) household sponge. Follow up with an application of automotive wax. Deep scratches or chips should always be handled professionally.

Color Variation

Just as real marble and granite have natural variations, the mix of background color and veining color are randomly dispensed through the supply line for the marble mixture. This mix is then fed into the molds by hand, thus creating more random patterns. Side splashes are made separately from vanity tops. Imperial cannot guarantee exact color match to vanity top. Due to color variation, no refunds will be given on side splashes ordered separately from vanity tops.

Color Samples

Color samples are meant as a guide only. With any non-solid color, it is unrealistic to assume that the veining pattern and color granules cast in a 2" sample mold can exhibit the same pattern as that attained when casting on a much larger surface. Keep in mind when selecting or matching colors, lighting and reflection may affect color.

Cutting Instructions

When cutting cast marble use ONLY masonry blade, DO NOT use carbide or diamond blades. Wear safety glasses and a dust mask. Turn top upside down and support with a non-scratch surface. Mark cutting line on backside of top and backsplash with straight edge. Use 7 ¼" masonry blade in a circular saw. Start cut at the top of the backsplash cutting up all the way through the bottom of the vanity top. Make second cut starting at the front edge of the deck and cut toward the backsplash. Cut slowly, do not over force the blade during cut.

Deflection (warping)

Cast products may develop some deflection (warping) depending on the time period, position, and temperature at which they have been stored. Vanity tops should be stored in temperatures below 95° and in an upright position (perpendicular to installed position) unless supported by a cabinet. Major deflection can be corrected by heating the part, then clamping to a cabinet and then allowed to cool.

Note: Material passes ANSI Z124.3-1986 Cigarette Test 5.4